

IN THE CLAIMS:

Please add the following new claims 89-126 indicated below.

89. A method for conducting a telephonic-interface ticket control operation for use
with a communication facility including remote terminal apparatus for individual callers,
including a voice communication device, and a digital input device in the form of an array of
alphabetic numeric buttons for providing identification data, comprising the steps of:
providing dialed number identification signals automatically from the
communication facility (DNIS) to provide digital identification data indicating a called
number, wherein said called number is indicative of an interactive call processing format
selected from a plurality of different interactive call processing formats under control of
said dialed number identification signals (DNIS);
assigning at least one predetermined limit on access to said interactive call
processing format;
providing an identification number on a ticket, said identification number entered
by each individual caller via said digital input device to access said interactive call
processing format until said at least one predetermined limit is reached and providing
visual indicia on said ticket illustrative of a specific theme from a plurality of different
themes and providing a name or a numerical value on said ticket associated with said
specific theme;
storing data indicative of an extent of access accomplished for said identification
number entered by each individual caller;

20 testing said data indicative of said extent of access accomplished against said at
21 least one predetermined limit on access to determine if said at least one predetermined
22 limit on access is reached;
23 providing a distinct indicia associated with said ticket;
24 prompting said individual callers via a voice generator to enter data;
25 storing at least certain of said data responsive to said prompting step; and
26 co-relating said distinct indicia to at least a portion of said identification number.

1 90. A method according to claim 89, further comprising the step of:
2 processing at least certain of said data responsive to said step of prompting.

1 91. A method according to claim 90, further comprising the steps of:
2 receiving calling number identification signals automatically provided by the
3 communication facility; and
4 utilizing at least a part of the calling number identification signals to control at
5 least a part of the processing.

1 92. A method according to claim 89, further comprising the step of:
2 concealing at least a portion of said identification number.

1 93. A method according to claim 89, further comprising the step of:
2 applying an obscuring material to said identification number.

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1 94. A method according to claim 89, wherein said distinct indicia associated with said
2 ticket, being machine readable indicia on said ticket.

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1 95. A method according to claim 89, further comprising the step of:
2 utilizing said indicia which is machine readable for automatic entry of data for
3 accessing related stored information including at least a portion of said identification
4 number.

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Cont.
1 96. A method according to claim 95, wherein said machine readable indicia is a bar
2 code.

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1 97. A method according to claim 89, further comprising the step of:
2 recording additional data provided by callers in the form of callers' credit card
3 numbers.

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1 98. A method according to claim 89, wherein said testing step further includes testing
2 digital signals representing calling number identification data associated with said remote
3 terminal apparatus automatically provided by said communication facility to limit or prevent
4 access to said interactive call processing format.

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1 99. A method according to claim 89, wherein access is limited based upon a limited
2 dollar value.

1 ⁹⁹ 100. A method according to claim ⁸⁸ 89, wherein at least certain digits of said
2 identification data entered by each individual caller indicate a select telephone subformat.

1 ¹⁰⁰ 101. A method according to claim ⁸⁸ 89, wherein said at least one predetermined limit on
2 access is indicative of a number of uses.

1 ¹⁰¹ 102. A method according to claim ⁸⁸ 89, wherein said ticket bears both said name and
2 said numerical value associated with said specific theme.

1 ⁴⁵ 103. A method for conducting a telephonic-interface ticket control operation for use
2 with a communication facility including remote terminal apparatus for individual callers,
3 including voice communication means, and digital input means in the form of an array of
4 alphabetic numeric buttons for providing identification data, comprising the steps of:
5 providing dialed number identification signals automatically from the
6 communication facility (DNIS) to provide digital identification data indicating a called
7 number, wherein said called number is indicative of an interactive call processing format
8 selected from a plurality of different interactive call processing formats under control of
9 said dialed number identification signals (DNIS);
10 assigning at least one predetermined limit on access to said interactive call
11 processing format;
12 providing an identification number on a ticket, said identification number entered
13 by each individual caller via said digital input device to access said interactive call
14 processing format until said at least one predetermined limit is reached and providing

15 visual indicia on said ticket illustrative of a visual theme from a plurality of different
16 visual themes and providing a name or a numerical value on said ticket associated with
17 said specific ticket;
18 storing data indicative of an extent of access accomplished for said identification
19 number entered by each individual caller,
20 testing said data indicative of said extent of access accomplished against said at
21 least one predetermined limit on access to determine if said at least one predetermined
22 limit on access is reached;
23 providing a distinct indicia associated with said ticket;
24 prompting said individual callers via a voice generator to enter data;
25 storing at least certain of said data responsive to said prompting step; and
26 providing indicia indicating a toll free number for callers to dial from a plurality
27 of toll free numbers, where said indicia indicative of said toll free number is related to a
28 specific one of said visual themes.

1 104. A method according to claim 103, wherein said ticket bears both said name and
2 said numerical value associated with said specific ticket.

1 105. A method according to claim 103, wherein at least certain digits of said
2 identification data entered by each individual caller indicate a select telephone subformat.

1 106. A method according to claim 103, wherein said at least one predetermined limit
2 specifies a dollar amount.

1 ¹⁰⁶ 107. A method according to claim ¹⁰² 103, wherein said at least one predetermined limit
2 specifies a number of uses.

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1 ¹⁰⁷ 108. A method according to claim ¹⁰² 103, comprising:
2 further testing to limit access during at least one predetermined interval of time.

1 ¹⁰⁸ 109. A method according to claim ¹⁰² 103, further comprising the step of:
2 processing at least certain of said data responsive to said step of prompting.

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1 ¹⁰⁹ 110. A method according to claim ¹⁰⁸ 109, further comprising the steps of:
2 receiving calling number identification signals automatically provided by the
3 communication facility; and
4 utilizing at least a part of the calling number identification signals to control at
5 least a part of the processing.

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1 111. A method for conducting a telephonic-interface ticket control operation for use
2 with a communication facility including remote terminal apparatus for individual callers,
3 including a voice communication device, and a digital input device in the form of an array of
4 alphabetic numeric buttons for providing identification data, comprising the steps of:
5 providing dialed number identification signals automatically from the
6 communication facility (DNIS) to provide digital identification data indicating a called
7 number from a plurality of called numbers and wherein said called number is indicative
8 of said interactive call processing format selected from a plurality of different interactive

9 call processing formats under control of said dialed number identification signals (DNIS)
10 and wherein said called number is indicative of said interactive call processing format
11 selected from a plurality of different interactive call processing formats under control of
12 said dialed number identification signals (DNIS);

13 assigning at least one predetermined limit on access to an interactive call
14 processing format;

15 providing an identification number on a ticket, said identification number entered
16 by each individual caller via said digital input device to access said interactive call
17 processing format until said at least one predetermined limit is reached;

18 storing data indicative of an extent of access accomplished for said identification
19 number entered by each individual caller;

20 testing said data indicative of said extent of access accomplished against said at
21 least one predetermined limit on access to determine if said at least one predetermined
22 limit on access is reached and further testing to limit access during at least one
23 predetermined interval of time;

24 providing a distinct indicia associated with said ticket and co-relating said distinct
25 indicia to at least a portion of said identification number;

26 providing visual indicia on said ticket illustrative of a specific theme from a
27 plurality of themes and providing a specific name or a numerical value associated with
28 said specific ticket;

29 prompting said individual callers via a voice generator to enter data; and

30 storing at least certain of said data responsive to said prompting step.

1 ¹¹¹112. A method according to claim ¹¹⁰111, further comprising the step of:
2 concealing at least a portion of said identification number.

1 ¹¹²113. A method according to claim ¹¹¹112, wherein said concealing step further comprises
2 the step of:
3 applying an obscuring material to said identification number.

1 ¹¹³114. A method according to claim ¹¹²113, further comprising:
2 using a latex coating as said obscuring material.

1 ¹¹⁴115. A method according to claim ¹¹⁰111, wherein said distinct indicia associated with
2 said ticket is a machine readable indicia on said ticket.

1 ¹¹⁵116. A method according to claim ¹¹⁰111, further comprising the step of:
2 utilizing said distinct indicia which is machine readable for automatic entry of
3 data for accessing related stored information including said identification number.

1 ¹¹⁶117. A method according to claim ¹¹⁰111, further comprising the step of:
2 providing said identification data as indicia on said ticket along with said distinct
3 indicia and an additional numerical indicia.

1 ¹¹⁷118. A method according to claim ¹¹⁰111, further comprising the step of:
2 recording additional identification data provided by the caller.

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119. A method according to claim ¹¹⁰111, further comprising the step of:
2 recording said caller's credit card number.

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120. A method according to claim ¹¹⁰111, wherein at least certain digits of said
2 identification data entered by each individual caller indicate a select telephone subformat.

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121. A method according to claim ¹¹⁰111, further comprising the step of:
2 receiving digital signals representing calling number identification data associated
3 with said remote terminal apparatus automatically provided by said communication
4 facility.

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122. A method according to claim ¹²⁰121, further comprising the step of:
2 storing said digital signals representing numbers associated with said remote
3 terminal apparatus automatically provided by said communication facility.

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123. A method according to claim ¹¹⁰111, wherein said testing step further includes
2 testing digital signals representing calling number identification data associated with said remote
3 terminal apparatus automatically provided by said communication facility to limit or prevent
4 access to said interactive call processing format.

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124. A method according to ¹¹⁰111, wherein said at least one predetermined limit
2 specifies a dollar limit.